

# Warranty Claim Form (Policy Not Followed)

(Power Gear and Kwiikee Brand Products)



Must be fully completed to order parts

<b>Section A: Servicing Dealer Information</b>		Attn: _____
Service Center Name: _____	Customer Name: _____	
Address: _____	Email Address: _____	
Fax: _____	Phone Number: _____	
Coach Mfg.: _____	Model Year: _____	
VIN #: _____	Owner's Name: _____	
Original Owner's Date of Coach Purchase: (proof required)	Current Mileage: _____	

Must be signed and dated to order parts

<b>Section B: Warranty Parts Order</b>		Fax in Proof of <u>coach purchase</u> and proof <u>part purchase</u>	
Warranty Parts (provided by Power Gear)		<p><b>Keys to a Successful Warranty Claim</b></p> <p>! Standard labor time guidelines include the diagnosis, replacement and administration time required for warranty repairs. These guidelines can be found on our website at <a href="http://www.powergearus.com">www.powergearus.com</a>.</p> <p>! Keep the defective part that is replaced until receiving confirmation of whether the part returned to Power Gear.</p> <p>! If a servicing repair facility has never ordered parts from us before, a copy of the business license and W-9 must accompany the claim form when ordering these warranty part(s). !</p> <p>Under no circumstances will Power Gear reimburse the vehicle's owner for covered warranty costs, nor seek payment for costs of additional services or parts. All payments are made directly to (or by) the servicing center in accordance with the coverage outlined in our warranty policy.</p>	
<u>Qty.</u>	<u>Part Number</u>		<u>Description</u>
Expedited Shipping Instructions (costs to be billed): _____			
<p><b>I have read and understand the Power Gear warranty policy/procedure. I certify that the total cost of part(s) and labor for this claim will be billed and paid in accordance with this policy, and that I will not charge the owner for parts or labor covered by this claim.</b></p>			
Date _____	Signature _____	Printed Name _____	

Must be completed & returned after completion of repair

<b>Section C:** Warranty Labor / Returned Goods</b>		Warranty Claim #: _____		
Date of repair: _____		Description of repair (or attach copy of a work order explaining repair): _____		
<u>Qty.</u>	<u>Part Number</u>	<u>Description</u>	<u>Repair Time (hrs)</u>	<u>Labor Rate (hrly)</u>
<p><b>I have read and understand the Power Gear warranty policy/procedure. I certify that the total cost of part(s) and labor for this claim will be billed and paid in accordance with this policy, and that I will not charge the owner for parts or labor covered by this claim.</b></p>				
Date _____		Signature _____		Printed Name _____

\*\* Warranty repairs must be completed and documented through the completion and return of Section C of this form no later than 90 days following the receipt of warranty claim replacement parts.

Warranty Department Fax:

(574) 256-1249

Warranty Email:

[warranty@pwrsvsa.com](mailto:warranty@pwrsvsa.com)