

# Power Gear / Kwikiee Return Goods Authorization (RGA)



Unused parts purchased from Power Gear within the past 12-months can be returned provided that they are still in like new condition and are not Power Gear/ Kwikiee obsolete product. Proof of original part purchase date is required.

Parts to be returned to Power Gear / Kwikiee must have a copy of the Return Goods Authorization Number (RGA #), which is good for 30 days from the time of issuance. Without this number, the shipment will and can be refused.

**Receiving an RGA# does not imply acceptance and /or payment of credit; it is only permission to return material to Power Gear / Kwikiee for evaluation.** If a credit memo is issued, it will only be after the inspection is complete. Returned stock payments are made within 60 days of the receipt of returned product.

The credit for stock returned parts is the original purchase price minus the greater of a restocking fee of \$25.00 or 15% of the part purchase price. All freight costs for the return of product are the responsibility of the warehouse distributor or dealer returning the product.

Please have the information below available when requesting a RGA #. An RGA# can be requested two ways, fax a copy of your Power Gear / Kwikiee invoice to 1-574-256-1249 Attn: RGA department or Email at [warranty@pwrsysa.com](mailto:warranty@pwrsysa.com) .

## RGA Request Form

Contact Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address 1: \_\_\_\_\_

Address 2: \_\_\_\_\_

City: \_\_\_\_\_

State or Province: \_\_\_\_\_

Country: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Customer #: \_\_\_\_\_

Sales Order #: \_\_\_\_\_

P.O. Number: \_\_\_\_\_

Invoice #: \_\_\_\_\_

### For Office Use Only:

RGA#

Special Instructions:

Comments:

Reason for Return (be specific with part, quantity, size, etc): \_\_\_\_\_  
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\_\_\_\_\_  
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